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Jacksonville, FL 32207  
800.848.1989  
[www.yourmsc.com](http://www.yourmsc.com)

TO: Home Health and DME providers in Texas  
FROM: MSC  
DATE: August 27, 2010  
SUBJECT: Texas Informal/Voluntary Network Notice

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MSC has reviewed the Texas Department of Insurance, Division of Workers' Compensation ("TDI/DWC") rules regarding informal/voluntary networks, and we do not believe that we are subject to the regulations, as we are not an "informal/voluntary network" of the sort governed by this set of regulations. However, MSC does intend to comply with any regulations that do apply to our business. Therefore, we reserve our right to assert the position that MSC is not actually subject to the "informal/voluntary network" regulations, but are providing this notice to our providers in the event that TDI/DWC disagrees with MSC's position.

Pursuant to the requirements set forth in Texas Labor Code §413.011(d-2) and Texas Administrative Code §133.4, MSC states the following:

- (1) MSC's providers can contact us at:  
MSC Care Management  
Attn: Provider Relations  
841 Prudential Drive, Suite 900  
Jacksonville, FL 32207  
  
Phone: 1-800-848-1989 (extension 3010)  
Fax: 1-904-224-2309  
E-mail: [providerrelations@yourmsc.com](mailto:providerrelations@yourmsc.com)  
Web: [www.yourmsc.com](http://www.yourmsc.com)
- (2) No entity other than MSC has access to the contracted rates between MSC and MSC's providers. MSC's contracted rates will only be applied to services requested directly by MSC, or services that are authorized by and billed to MSC at the provider's request. All payments to the provider for such services will be made by MSC.

This notice is being provided in electronic format (via a link on MSC's website at <http://www.yourmsc.com/Providers.aspx>), but is also available in paper format by request. Requests for paper notices should be directed to Leslie Nussbaum, Director of Provider Relations. Ms. Nussbaum can be reached at 1-800-848-1989 (extension 1443).